



**CONSTRUCTING  
EXCELLENCE**



# Building Performance Evaluation - Performance Gap & the role of BIM in closing this gap

A Joint Constructing Excellence Sussex Club & BIM Regions Sussex Event

**Chair** Nicola Thomas, BIM Regions Sussex & ZST architects

## *About the Speakers*

### **Mat Colmer**

**Mat Colmer** is a freelance specialist in building performance assessment and research. He has spent the last 10 years leading large-scale projects that seek to optimise buildings through monitoring, learning and continuous improvement.

### **Dr Sarah Graham**

**Dr Sarah Graham** has 20 years experience in building design. Her credentials include MSc, BEng(Hons), EngD Virtual Environments, Imaging & Visualisation. She is an expert in BIM & the positive impact it can have on the design process, collaborative working, low energy design, sustainable design/ assessment & energy management.

# BPE and the Performance Gap

**Mat Colmer**

**Built Environment Specialist**

[mat.colmer@digicatapult.org.uk](mailto:mat.colmer@digicatapult.org.uk)

[@digicatapult](https://twitter.com/digicatapult)

# Digital Catapult

## Developing breakthroughs for the UK's data sharing movement

Data driven innovation has the potential to create \$300bn of economic value in the next decade

(Mckinsey 2011)

# Five centres across the UK



**DIGITAL  
CATAPULT  
CENTRE**

NORTH EAST &  
TEES VALLEY

**DIGITAL  
CATAPULT  
CENTRE**

BRIGHTON

**DIGITAL  
CATAPULT  
CENTRE**

YORKSHIRE

**DIGITAL  
CATAPULT  
CENTRE**

NORTHERN  
IRELAND

**DIGITAL  
CATAPULT  
CENTRE**

## We work across the UK with

- **Digital communities**
- **Innovation clusters**
- **Businesses (all sizes)**
- **Public sector**
- **Research**
- **Government**
- **Universities and academics**
- **Not-for-profit organisations**

# Our four focus areas



sharing  
**closed data**  
between  
organisations



sharing **personal**  
**data**  
in a way that's  
secure and  
trusted



sharing  
**content and**  
**licensed data**  
more simply



sharing  
data generated  
across the  
**Internet of**  
**Things**

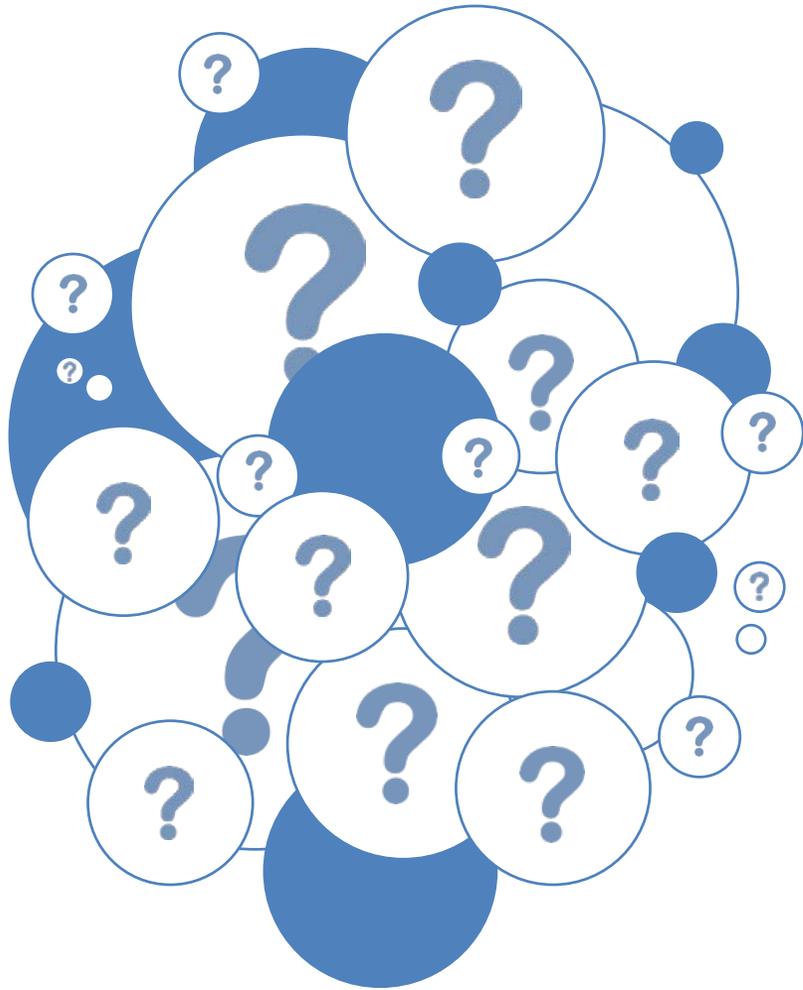


We help others work together  
We never work alone





# Why is the performance gap important?



UK legal target to reduce GHG emissions by **80%** by 2050

Buildings account for **35%** of UK GHG emissions

- The energy used in homes accounts for **more than a quarter** of energy use in the UK
- More energy is used in housing than either road transport or industry (Housing Energy Fact File 2013 - DECC)

What we know that buildings (very) often do not perform as well as they are designed to; using more energy and emitting more CO<sub>2</sub> than the designers intended

- Average total domestic carbon emissions **2.6 times higher** than design (Innovate UK BPE programme 2016)
- only **1 of the 49** non-domestic buildings had actual carbon emissions that matched the design estimate

# Research should lead to solutions

**Understanding** how real buildings perform is vitally important

We need to **learn** and **share** more about the factors and variables that influence performance

This learning must lead to practical **solutions**

Why can't we pass on **information** – we have it, but where does it go?

## Innovate UK



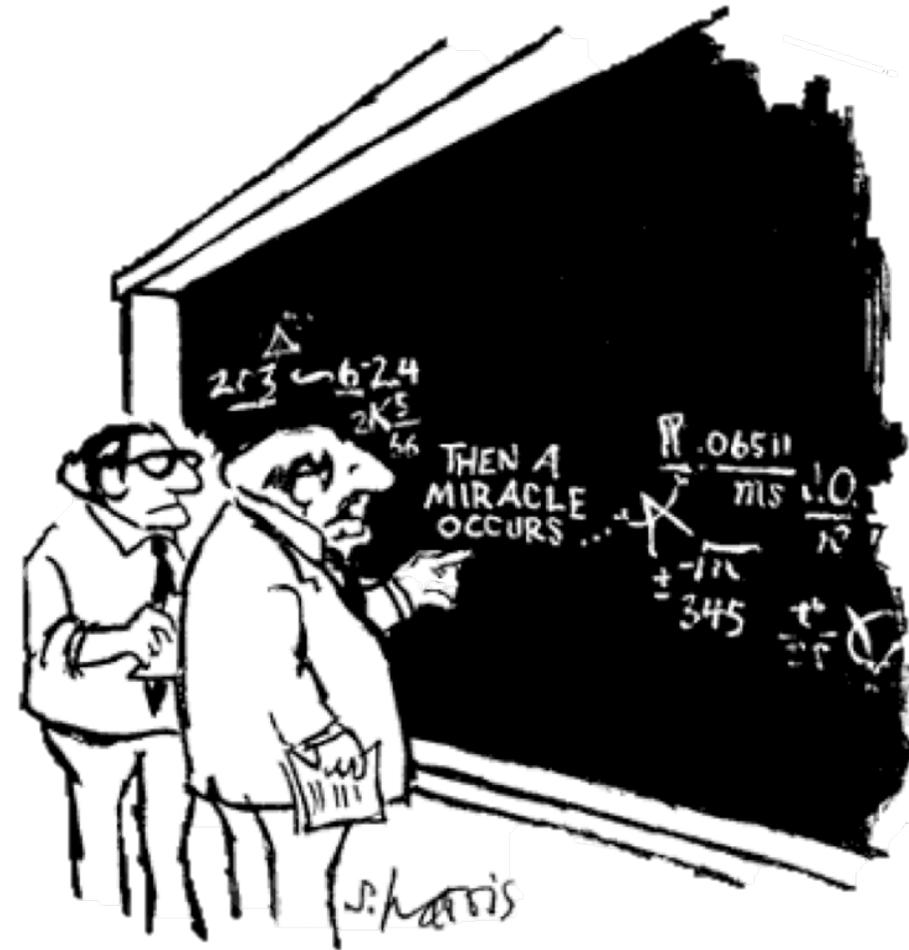
## DIGITAL CATAPULT

BUILDING  
DATA EXCHANGE

# What is building performance evaluation?

In order to improve the performance of a building, it is necessary to **understand** exactly what is going on with the building from its design intent, during its construction and when it is in use

**Building performance evaluation (BPE)** is a form of review which can be used **at any point** in a building's life to understand energy performance, occupant comfort and make comparisons with design targets to ensure that it is performing as intended



"I think you should be more explicit here in step two"

# Building Performance Evaluation programme

£8m funding  
between  
2010 & 2014

Individual  
buildings &  
developments

Identify factors  
that encourage  
good  
performance

Explore  
lessons learnt

Case study  
investigations

Domestic &  
non-domestic

Expose  
activities that  
contribute to  
poor  
performance

<https://connect.innovateuk.org/web/building-performance-evaluation>

**Domestic: 53 projects (350 homes, 76 with detailed monitoring data)**

- **23 “Early occupation” projects**
  - 6 months assessment post construction & initial occupation
- **30 “In-use” projects**
  - 2 years detailed performance monitoring and occupant assessment

**Non-domestic: 48 projects (55 buildings, 49 with detailed data)**

- **8 “Early occupation” projects**
  - 6 months assessment of handover
- **40 “In-use” projects**
  - 2 years detailed performance monitoring and occupant assessment



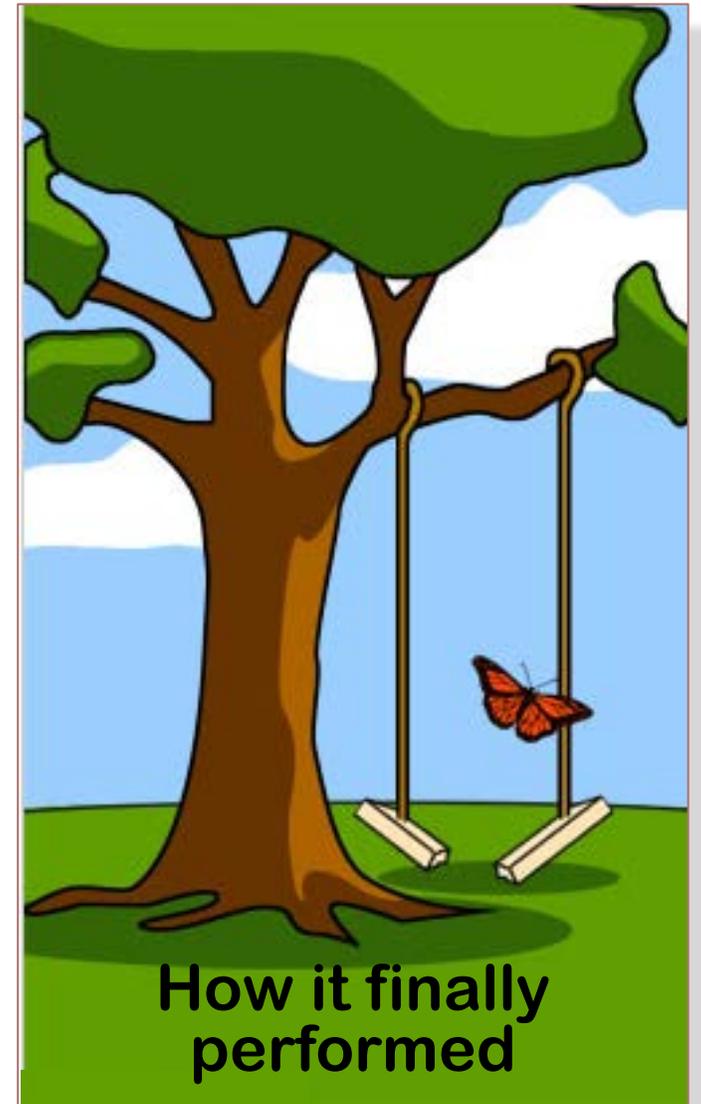
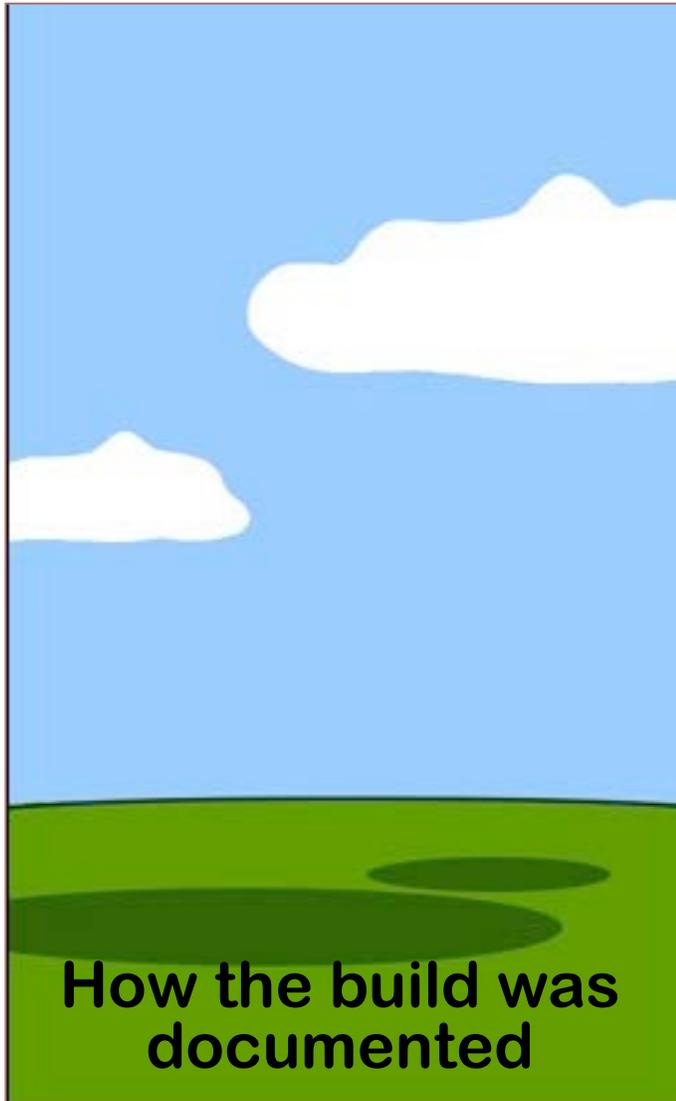
# Building Performance Evaluation – in pictures



# Building Performance Evaluation – in pictures



# Building Performance Evaluation – in pictures





Innovate UK

Building Performance Evaluation Programme:  
Findings from non-domestic projects

Getting the best from buildings

January 2016

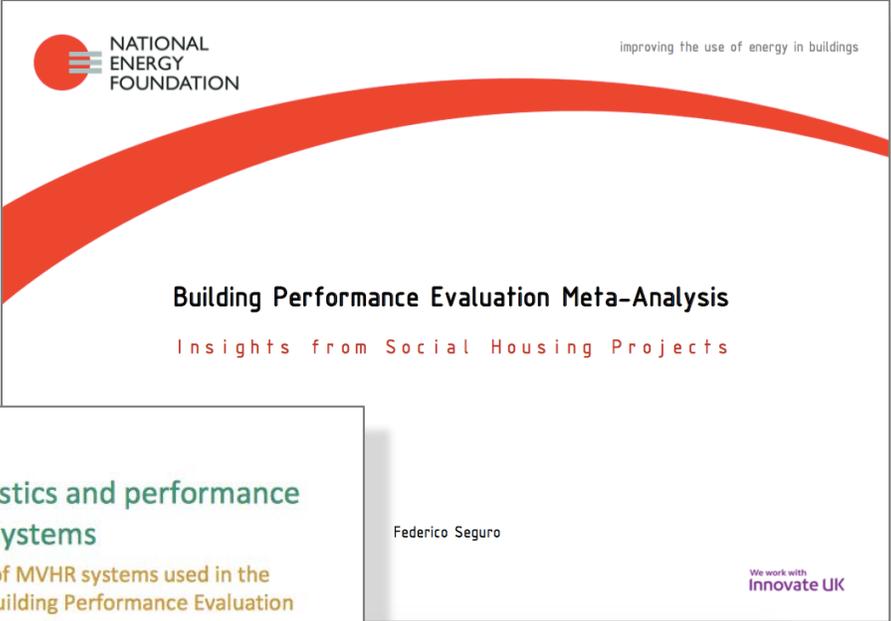


Innovate UK

Building Performance Evaluation Programme:  
Findings from domestic projects

Making reality match design

January 2016



improving the use of energy in buildings

Building Performance Evaluation Meta-Analysis

Insights from Social Housing Projects

Federico Seguro

We work with  
Innovate UK



Characteristics and performance  
of MVHR systems

A meta study of MVHR systems used in the  
Innovate UK Building Performance Evaluation  
Programme

Report authors:

Tim Sharpe  
Gráinne McGill  
The Mackintosh Environmental Architecture Research Unit (MEARU)  
The Glasgow School of Art

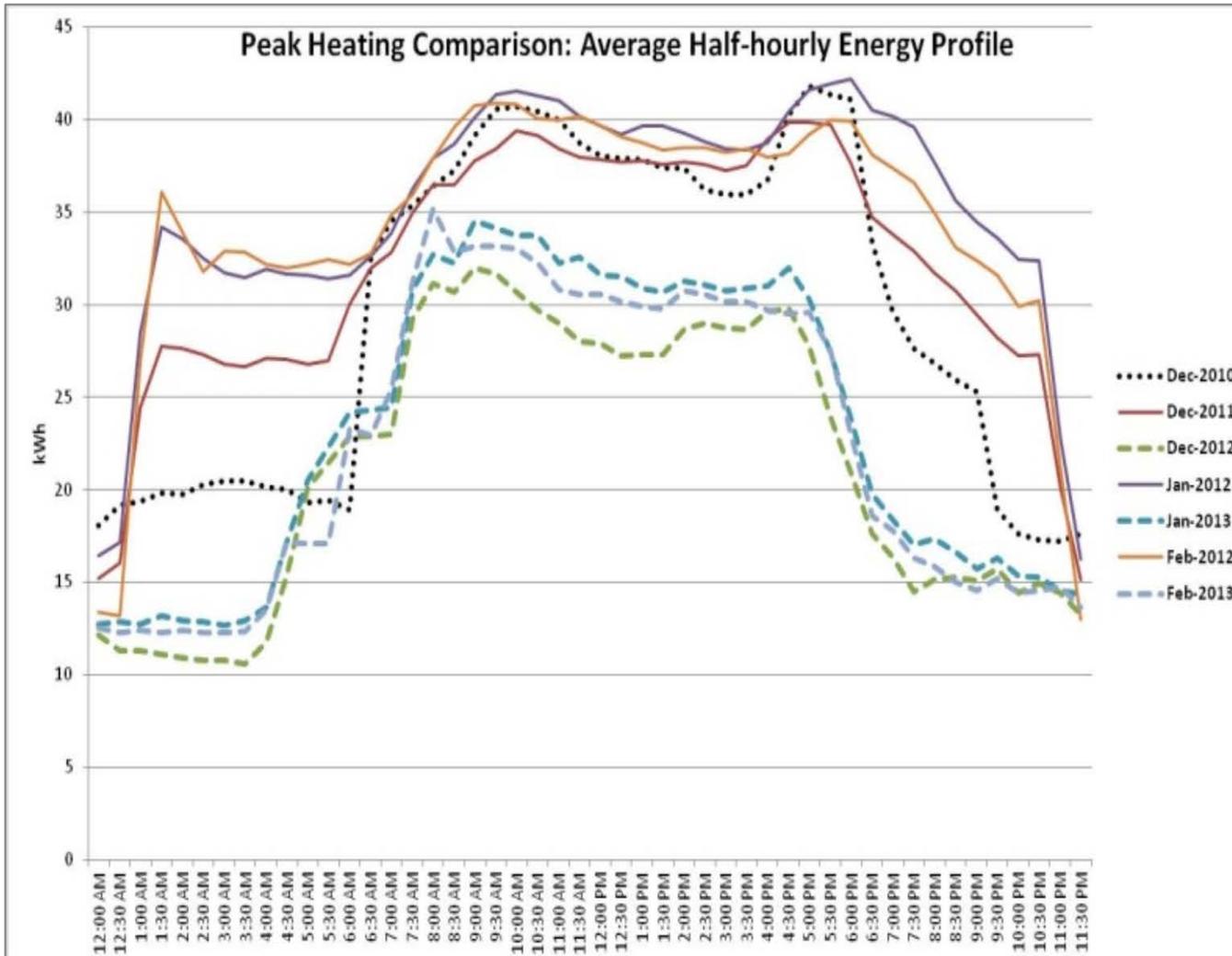
Rajat Gupta  
Matt Gregg  
Oxford Institute for Sustainable Development (OISD)  
Oxford Brookes University

Ian Mawditt  
fourwalls Consultants



We work with  
Innovate UK

# Improving performance - interventions pay



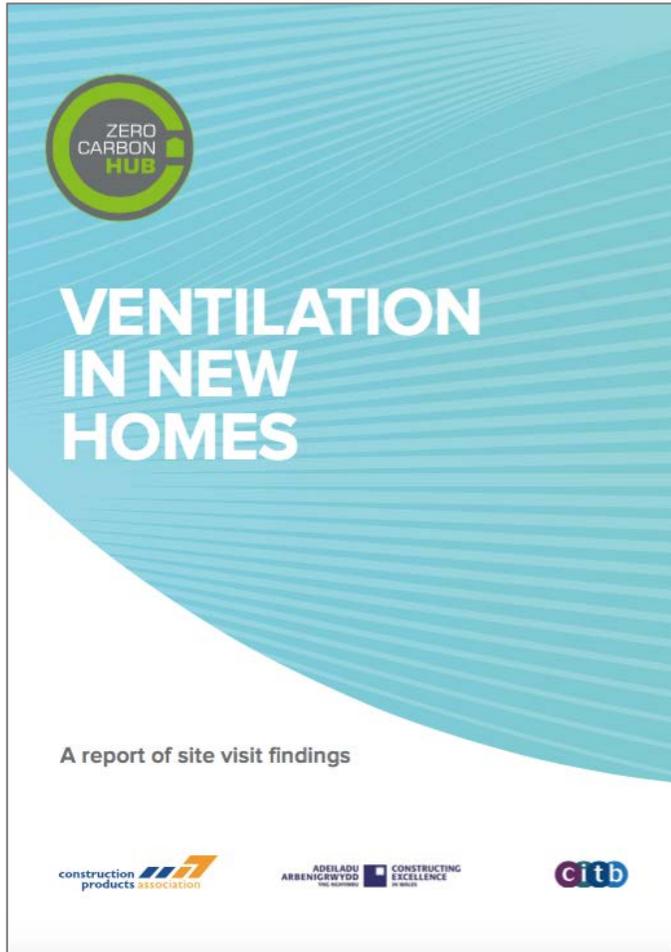
Progressive build up of data and better understanding of operation enabled the Bluebell team to **make interventions to improve performance**, particularly over the heating season

Over two years the energy demand was reduced by 26% giving a saving of **£11.5k** (€15.5k / \$17.4k)

# Ventilation – delivery improvements



# Real findings



Systems may provide **inadequate ventilation** when in use

There can be **excessive noise** from systems

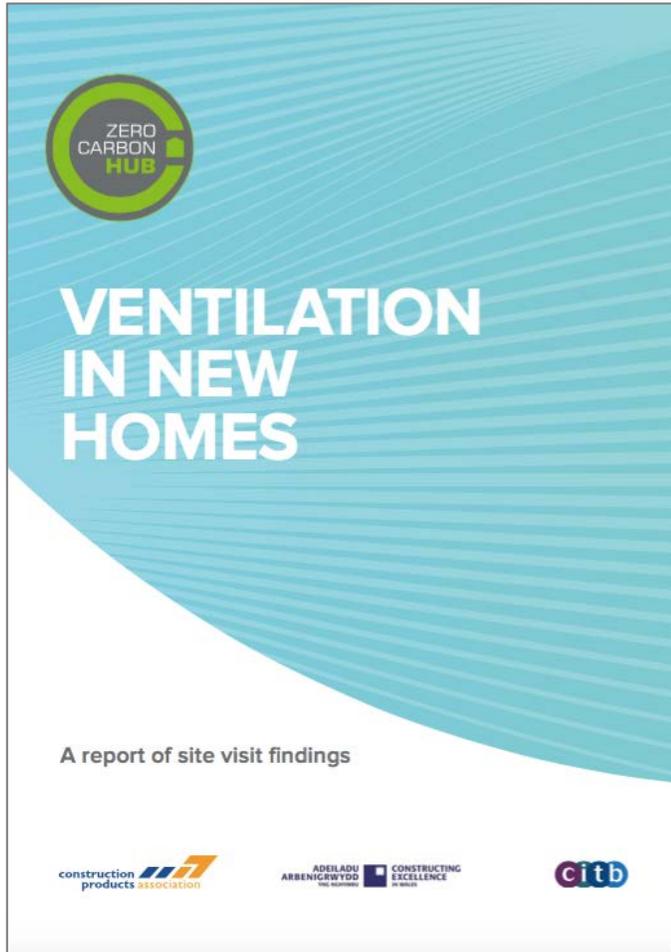
**Indoor air quality is more stable in MVHR equipped houses** – although this does not necessarily mean that the air quality is good

**Installation and commissioning** requires a lot of attention

**Poor maintenance** regimes significantly impact performance

**System usability** for occupants requires attention

# For further information



<https://vimeo.com/163384704>



## Characteristics and performance of MVHR systems

A meta study of MVHR systems used in the Innovate UK Building Performance Evaluation Programme

Report authors:

Tim Sharpe  
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fourwalls Consultants

MACKINTOSH  
ENVIRONMENTAL  
ARCHITECTURE  
RESEARCH UNIT  
THE GLASGOW  
SCHOOL OF ART

fourwalls

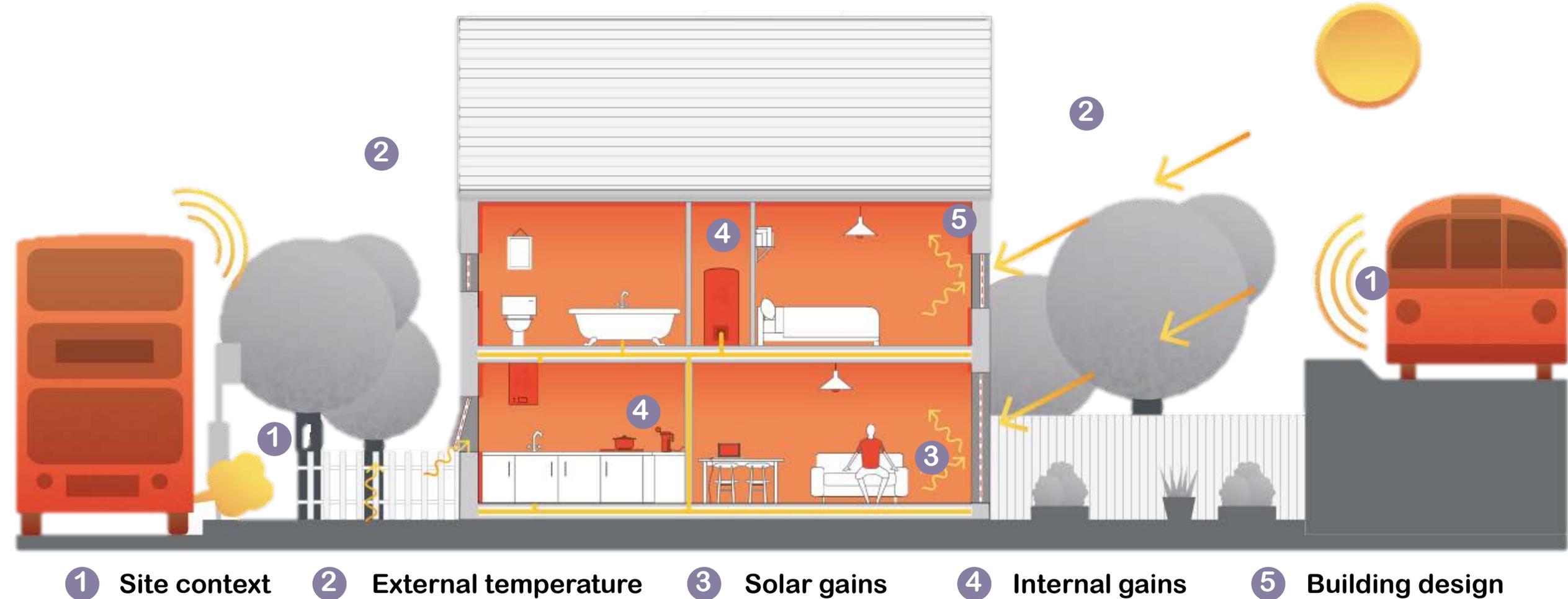
OXFORD  
BROOKES  
UNIVERSITY

We work with  
Innovate UK

[zerocarbonhub.org.guidance](http://zerocarbonhub.org.guidance)

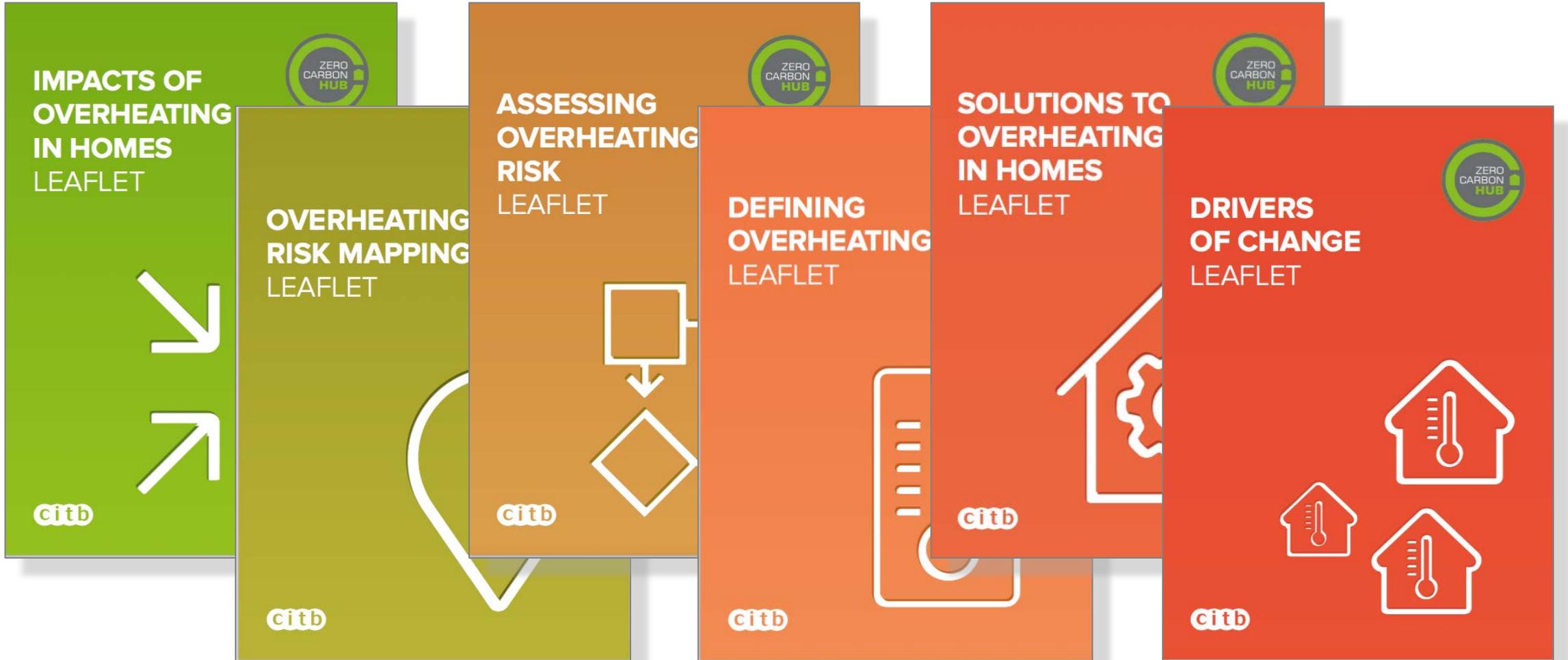
<http://radar.gsa.ac.uk/4073/>

# Are we able to identify overheating risks?



*Illustration adapted with permission from 'Understanding Overheating – Where to start' (NHBC Foundation NF44, 2012)*

# Overheating in homes



[zerocarbonhub.org/guidance](https://zerocarbonhub.org/guidance)

# Practical resources



[zerocarbonhub.org/guidance](http://zerocarbonhub.org/guidance)

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**DIGITAL** | **BUILDING**  
**CATAPULT** | **DATA EXCHANGE**

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# Introducing the Building Data Exchange

[www.bdx.org.uk](http://www.bdx.org.uk)

**Mat Colmer**

**Built Environment Specialist**

[mat.colmer@digicatapult.org.uk](mailto:mat.colmer@digicatapult.org.uk)

# THE BDx AIMS TO....



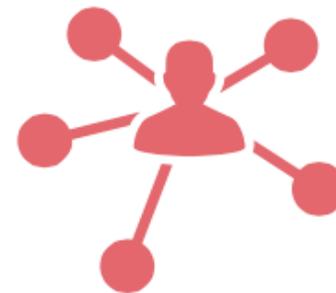
**Unlock**



**Innovate**



**Discover**

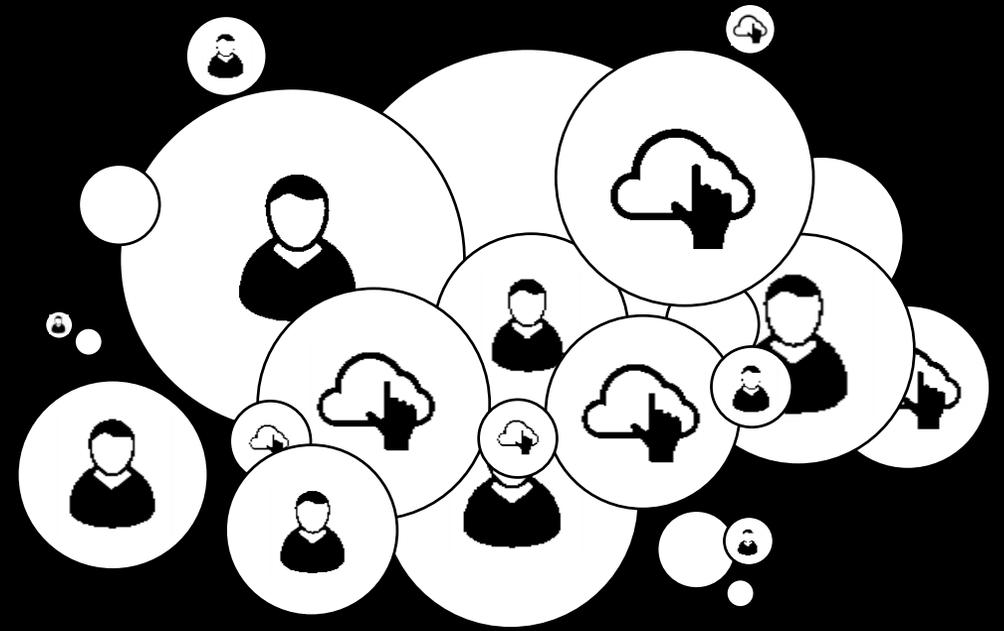


**Engage**

# THE BDx AIMS TO....

Stimulate the **adoption** and **exploitation** of data

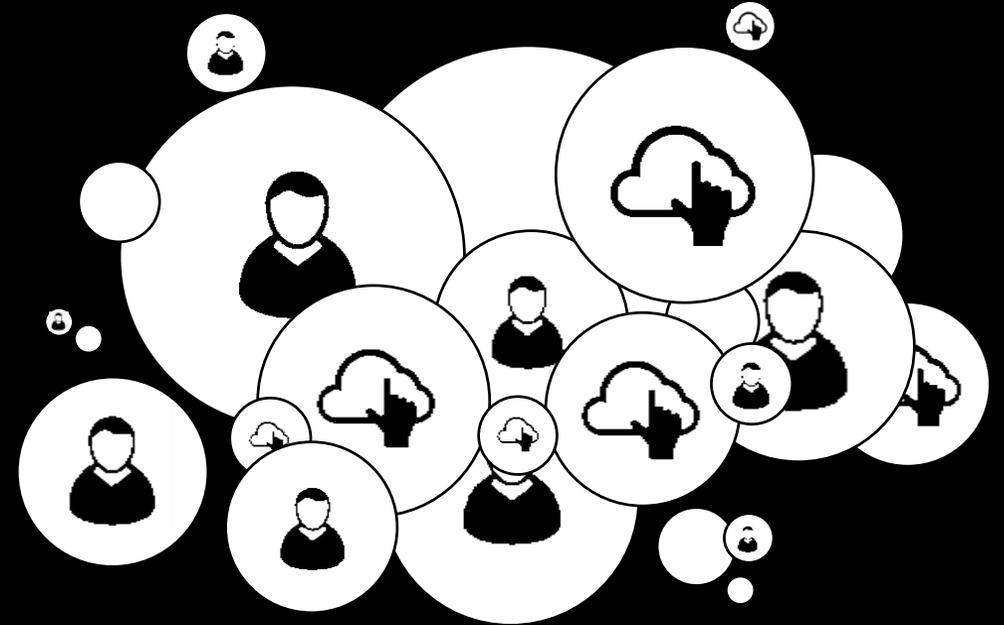
1. **Open** Innovate UK built environment data
2. **Create access** to data to encourage **learning** and opportunities for data-driven
3. **Accelerate the transfer** of digital skills within construction and BPE practitioners



# GROWING RESOURCE

Stimulate the **adoption** and **exploitation** of data strategies

- An on-going programme
- **Industry Advisory Group**
- Innovation Pit-Stops
- **Exchange of data**
- Hackathons





OFFICE BUILDINGS



Q1  
Q2  
Q3  
Efficiency



### Unlocking building performance data

The Building Data Exchange is a platform to unlock one of the largest unexplored datasets in the built environment.

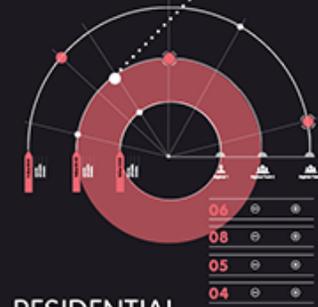
Target

Target

Target



RESIDENTIAL BUILDINGS



06	⊙
08	⊙
05	⊙
04	⊙

 93 Reports

 Airtightness	 Commissioning	 Control systems	 Design	 Hot water	 Energy demand	 Fabric
 Handover	 Heating systems	 Low and Zero Carbon Technology	 Metering and monitoring	 Internal conditions	 Occupant satisfaction	 Ventilation

Refine search with  Tags 

**Tags:**

-  DOMESTIC
-  FREEHOLD
-  LEASEHOLD
-  MIXED TENURE
-  NONE

### Bessemer Grange Primary School & Children's Centre

Findings of a two-year Building Performance Evaluation (BPE) study of the 1950s Bessemer Grange and an Early Years Centre extension constructed in 2010. The school is in Southwark, South London. Dr

 EDUCATION (PRIMARY SCHOOL)  NON-DOMESTIC

### University of Bath Campus Woodland Court Building

<<< Back

Project details | In-use and Post Occupancy Evaluation in Low Carbon Apartments

## In-use and Post Occupancy Evaluation in Low Carbon Apartments

### Project brief

This study focuses on a development in West Yorkshire completed in 2011. The site consists of 14 flats and a communal area, which are home to individuals over the age of 55. The properties are constructed to Code for Sustainable Homes Level 4.

The properties are heated via a district heat main fed from two ground source heat pumps, that feed a 500l buffer tank which in turn is pumped to each flat before being distributed via an underfloor heating manifold. The domestic hot water is also provided by the heat pumps.

### Key findings

Key findings indicate that the residents are largely satisfied with the development and are comfortable within their homes. It is however apparent that successfully integrating the heat pump system has been difficult and options are available that may improve the operation and performance of these going forward.



### Project report

Part of BPE programme.

Preview report

Download full report

### Metering and monitoring data on embed

View Metering and monitoring data

### Occupants satisfaction survey responses

View building user survey

	Design	As built	
SAP	90	86	-4
Air tightness	3	5.87	+2.87
TPER	15.47	18.92	+3.45

Innovate UK ref: 450083

Sector: Domestic

Project type: in use

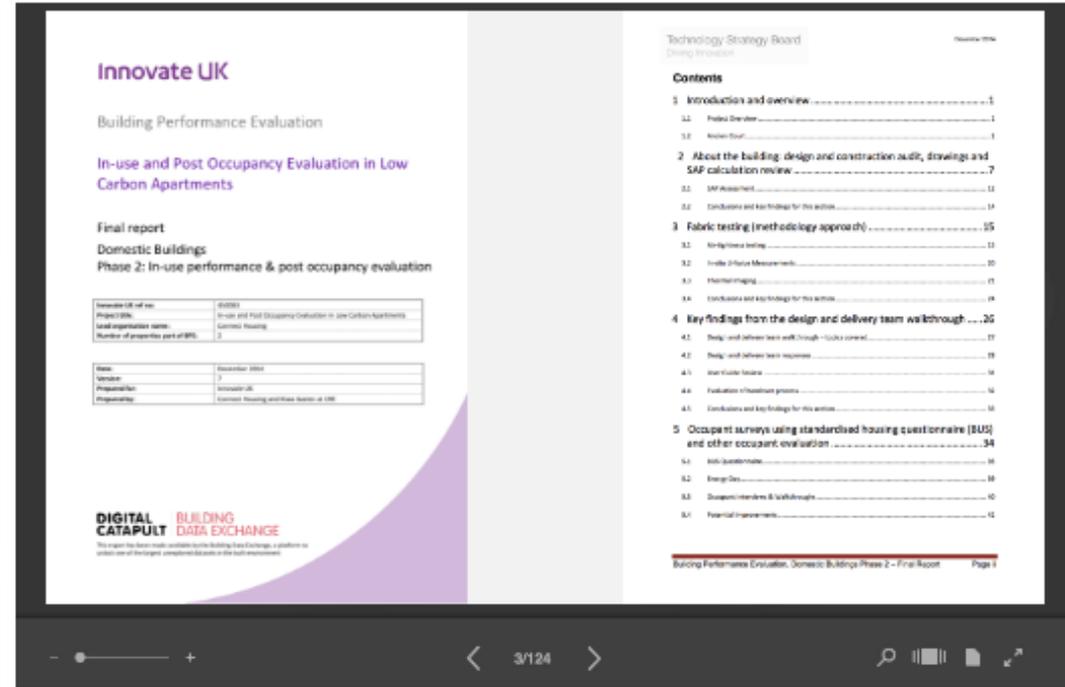
Organisation name: Connect House

Structure category: Masonary

Sustainability rating: Code level 4

Tenure: Social rent

Ownership: social

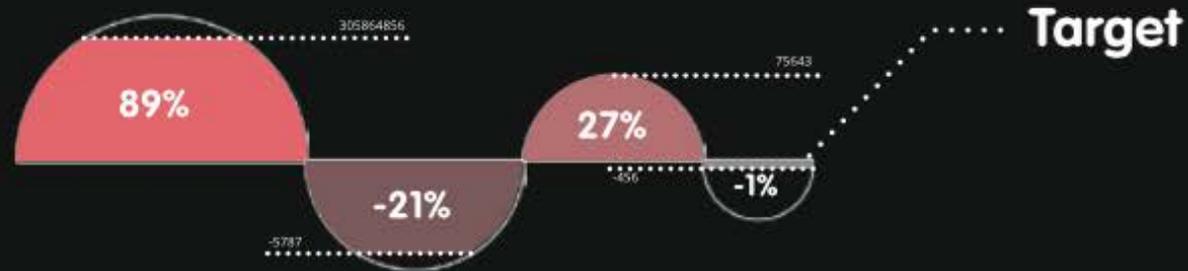


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# Exchange – very challenging

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- What data is important
- Information is not complete and uniform
- What is wanted might not exist
- Information is scattered
- Information is not neutral or objective - unsure of provenance
- Data is buried in PDFs
- Organisations do not know what they have – very poor data strategies
- Platforms for sharing are not known
- Not all data can be shared
- **How do we describe, associate and maybe integrate data?**



# DIGITAL CATAPULT

BUILDING DATA EXCHANGE



[buildingdataexchange.org.uk](http://buildingdataexchange.org.uk)



@DigiCatapult



[digitalcatapultcentre.org.uk](http://digitalcatapultcentre.org.uk)

We work with  
**Innovate UK**



/DigitalCatapult



Digital Catapult

[mat.colmer@digicatapult.org.uk](mailto:mat.colmer@digicatapult.org.uk)



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# Constructing Excellence Sussex Club

## Sussex BIM Region Event

BIM and Building Performance

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Introduction

Building Performance

BIM & Soft Landings

Case Studies



# Pioneers of Building Simulation

VE Technology & IES people at the core of all we do

Located in Glasgow, Dublin, Paris, Atlanta, San Francisco, Vancouver, Pune, Dubai & Melbourne

In over 140+ countries IES are helping...

Architects, Engineers, FMs, Cost Consultants,  
BREEAM Assessors, LEED Assessors, Developers,  
ESCOs, Contractors, Local Authorities, Governments  
& Academia



# An Integrated Approach



## IESVE SOFTWARE

Integrated solutions at all stages  
of design and beyond





Building Performance

# Building Performance



“This Agreement...aims to strengthen the global response to the threat of climate change by...holding the increase in the global temperature to well below 2C above pre-industrial levels and to pursue efforts to limit the temperature increase to 1.5C above pre-industrial levels.”



# Building Performance



**2.4 billion**

growth in global population by 2050

**50% → 70%**

Growth in city dwellers between now and 2050

**2 billion**

Additional city dwellers by 2050

**36 million**

Additional households in the world's  
20 largest cities alone by 2025

**4.9 billion**

Additional middle class people by 2030

**\$15 trillion**

Global construction output by 2025

*The Carbon Trust*

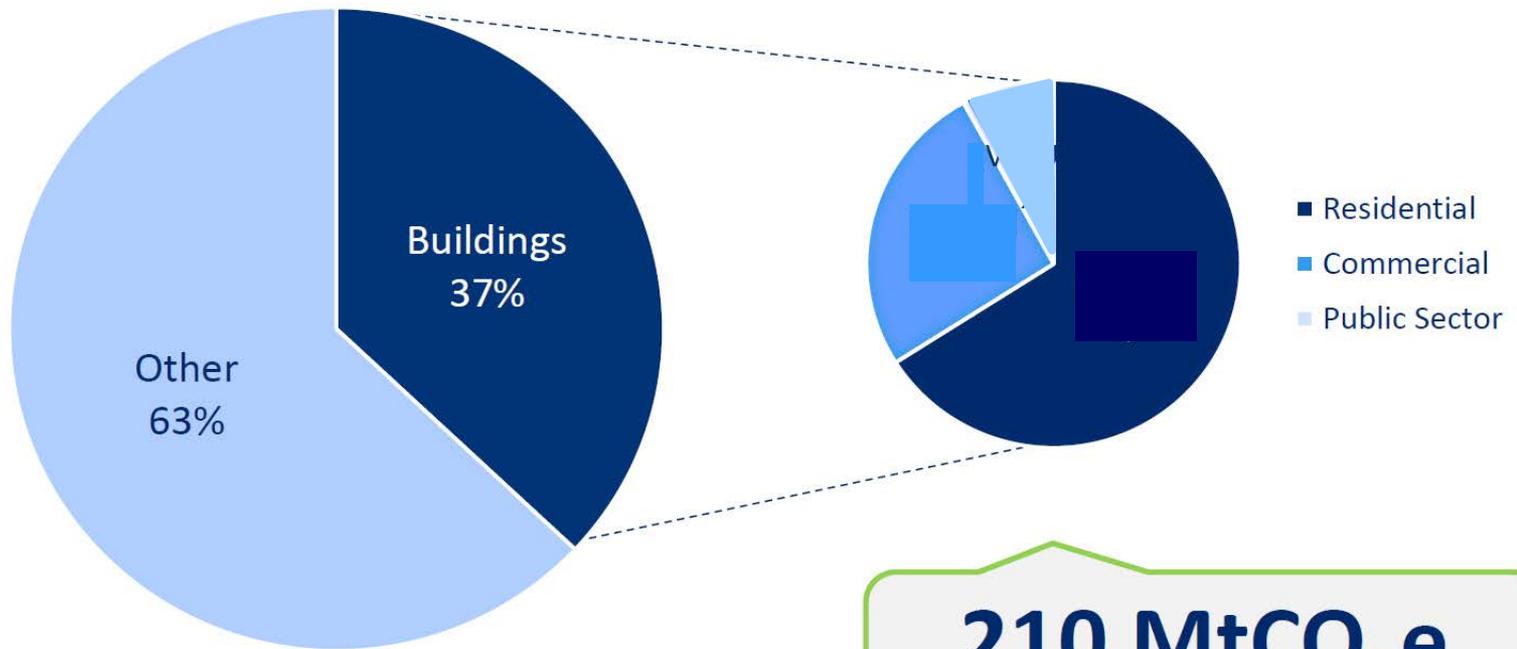


A Presentation by  
Integrated Environmental Solutions

[www.iesve.com](http://www.iesve.com)

# Building Performance

Breakdown of UK emissions, 2012

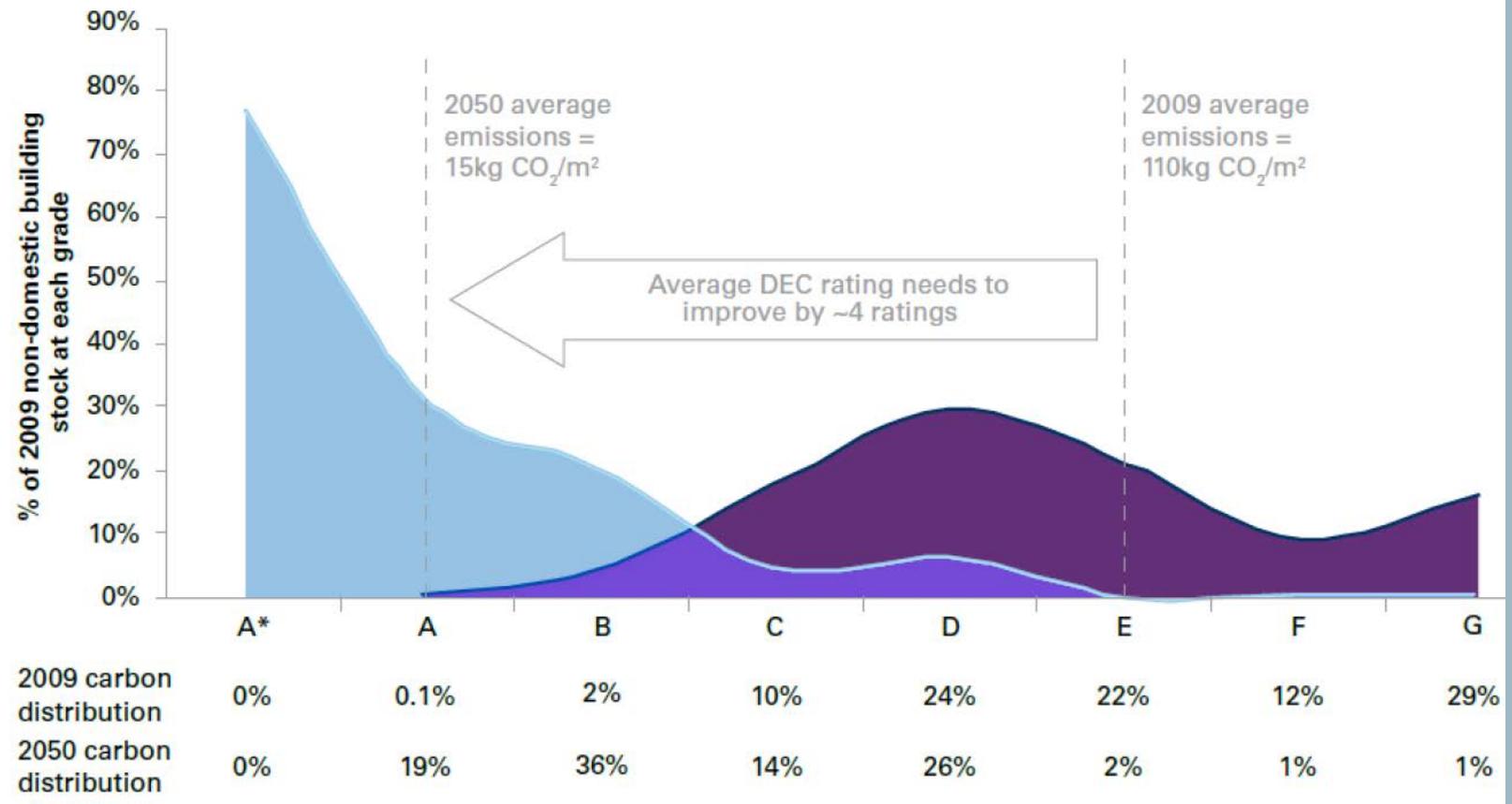


**210 MtCO<sub>2</sub>e**  
Total emissions from buildings in 2012

Source: The Committee on Climate Change

# Building Performance

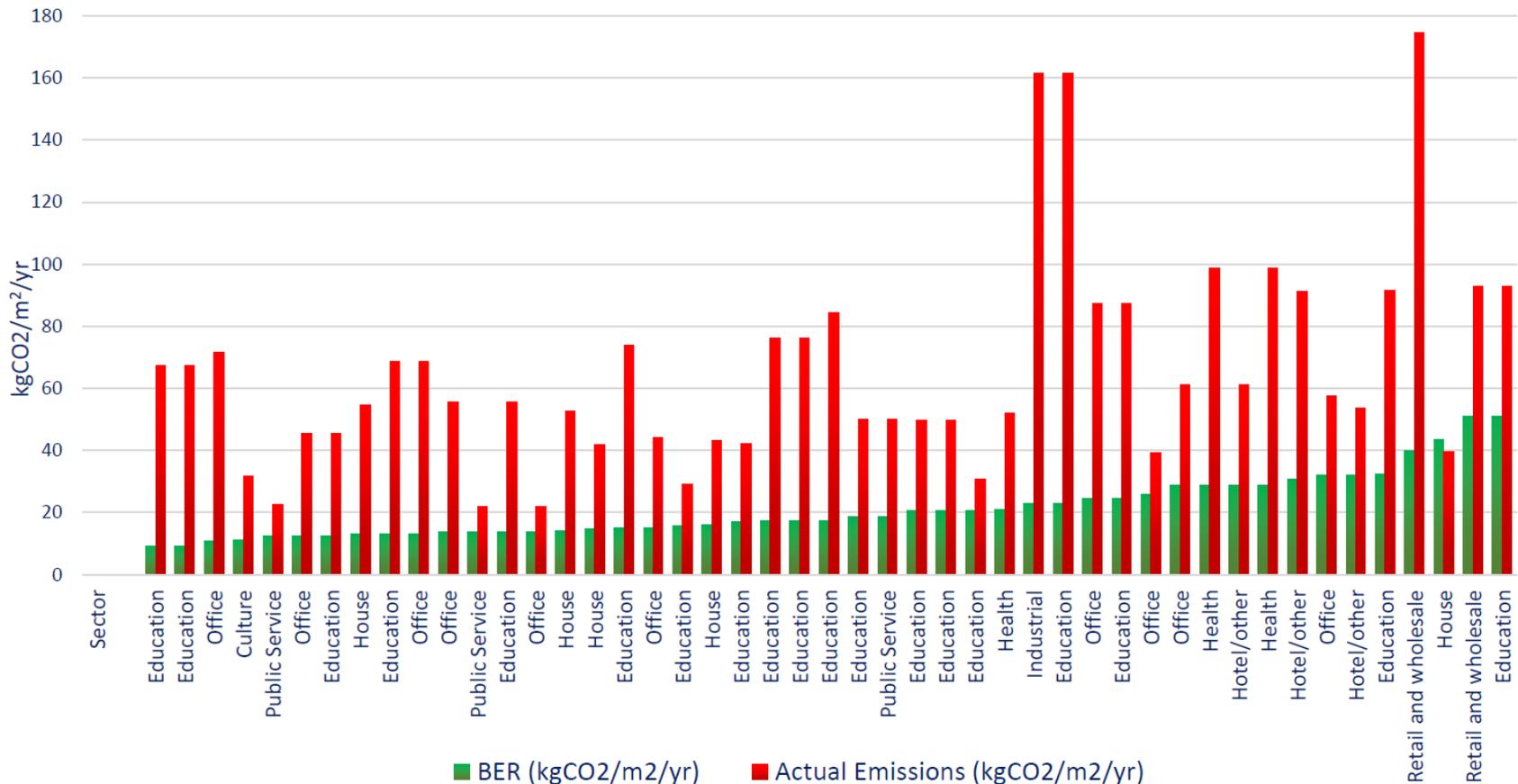
**Chart ES-a** Shift in DEC distribution from 2009-2050 required to meet an 80% reduction in CO<sub>2</sub> emissions



# Building Performance



BER compared to actual emissions performance



Innovate UK Building Performance Evaluation Programme





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# Performance Gap

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# Performance Gap

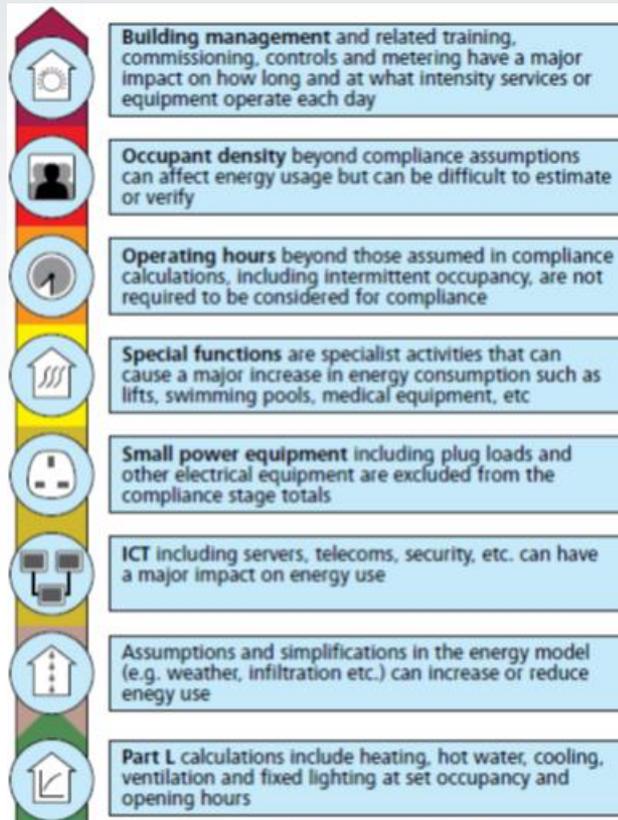


Figure 2 Reasons why Approved Document L2A compliance calculations differ from operation energy use (based on a CarbonBuzz diagram (<http://www.carbonbuzz.org>))

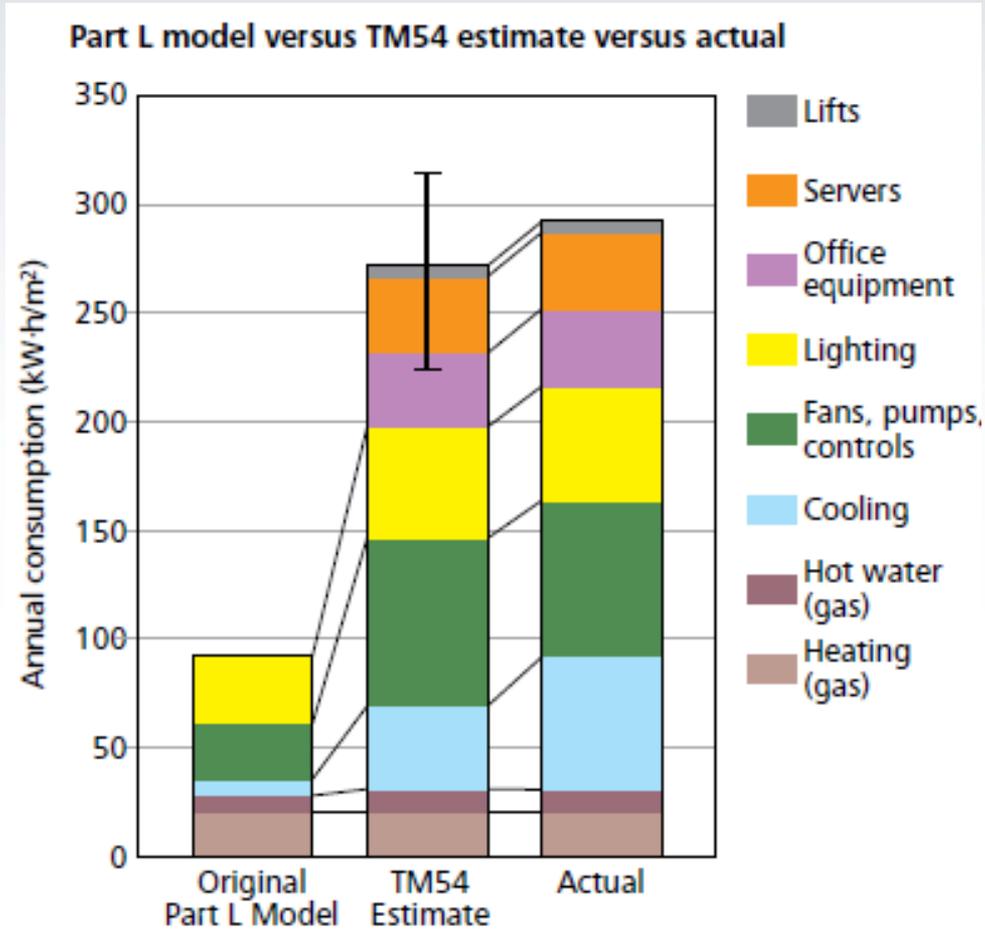
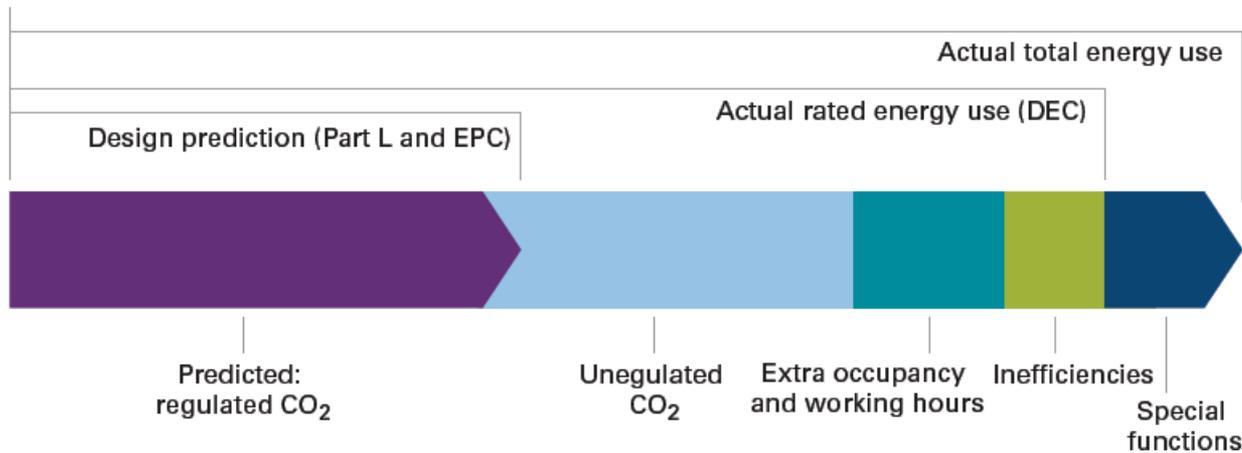


Figure 3 Results of applying the methodology to the case study building

# Performance Gap



*Figure 1 Design predictions for regulatory compliance don't account for all energy used in a building (adapted from Carbon Buzz)*



■ Regulated energy use includes modelled heating, hot water, cooling, ventilation and lighting

■ Unregulated energy use includes plugload, server rooms, security, external lighting, lifts, etc

■ Extra occupancy and equipment and extra operating hours (e.g. evening/weekend working)

■ Inefficiencies from poor control, bad commissioning, bad maintenance, etc

■ Special functions (separable energy uses) include trading floors, servers rooms, cafeteria, etc

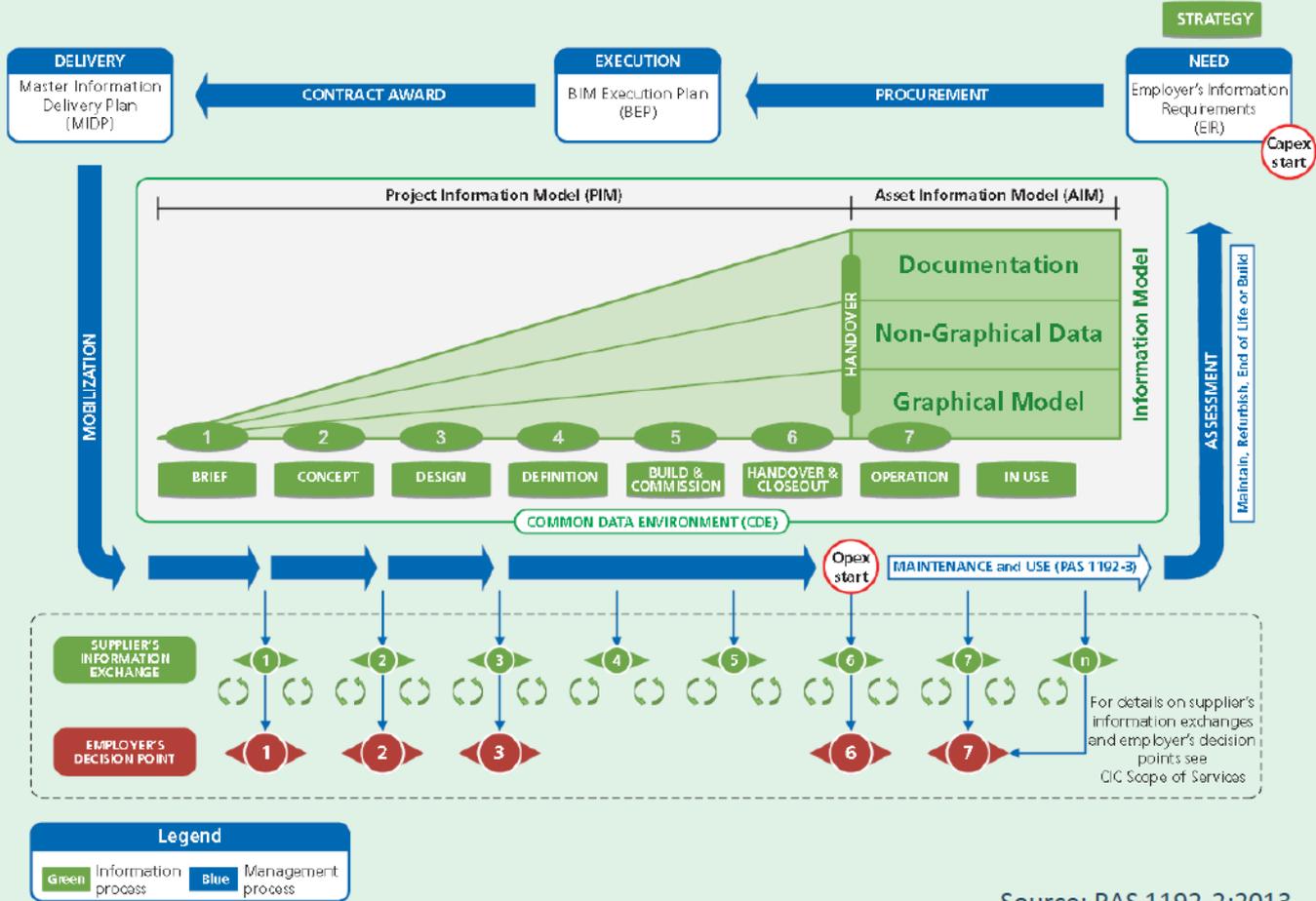
- Compliance vs Design or Actual Energy End Uses
- Better energy prediction at design stage is fundamental to understanding and therefore closing the Performance Gap.



# BIM & Soft Landings



Figure 2 – The information delivery cycle



Source: PAS 1192-2:2013

# BIM & Soft Landings



## *the* **SOFT LANDINGS FRAMEWORK**

for better briefing, design, handover and building performance in-use



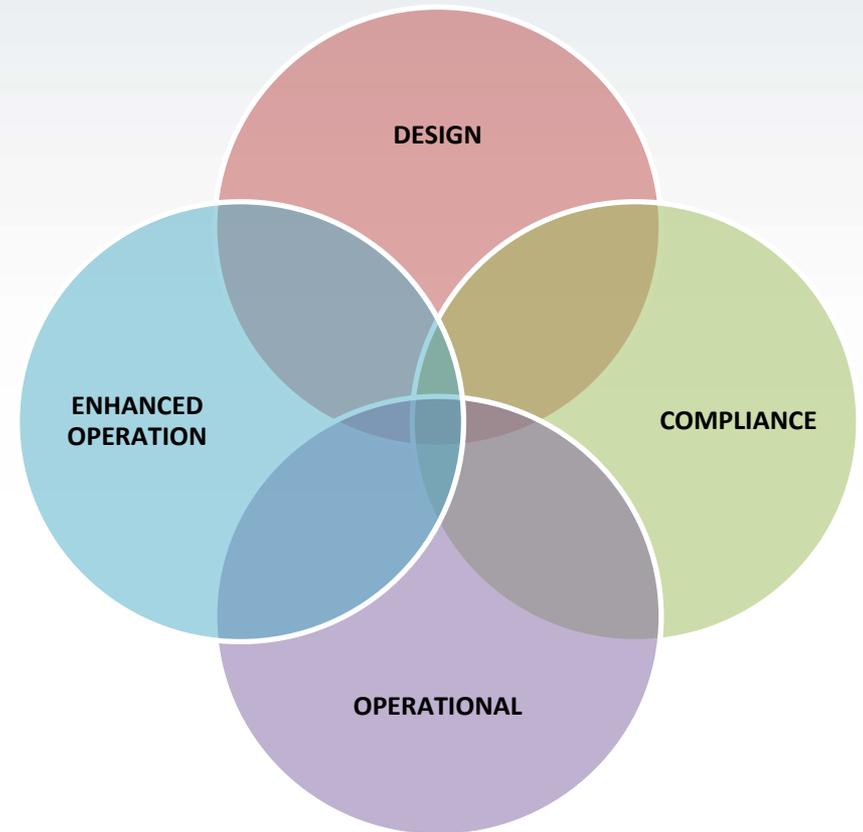
“A process for the graduated handover of a new or refurbished building, where a period of professional aftercare by the project team is a client requirement – planned for and carried out from project inception onwards – and lasting for up to three years post-completion”



# Building Models



Building Energy Simulation Tools are used to analyse buildings for a range of purposes. Some of these purposes require a specific type of model that is specific to its purpose. However, the differences between these model types is poorly defined which causes confusion to the marketplace.





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# Case Studies

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# John Lewis York, UK

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# Key Points

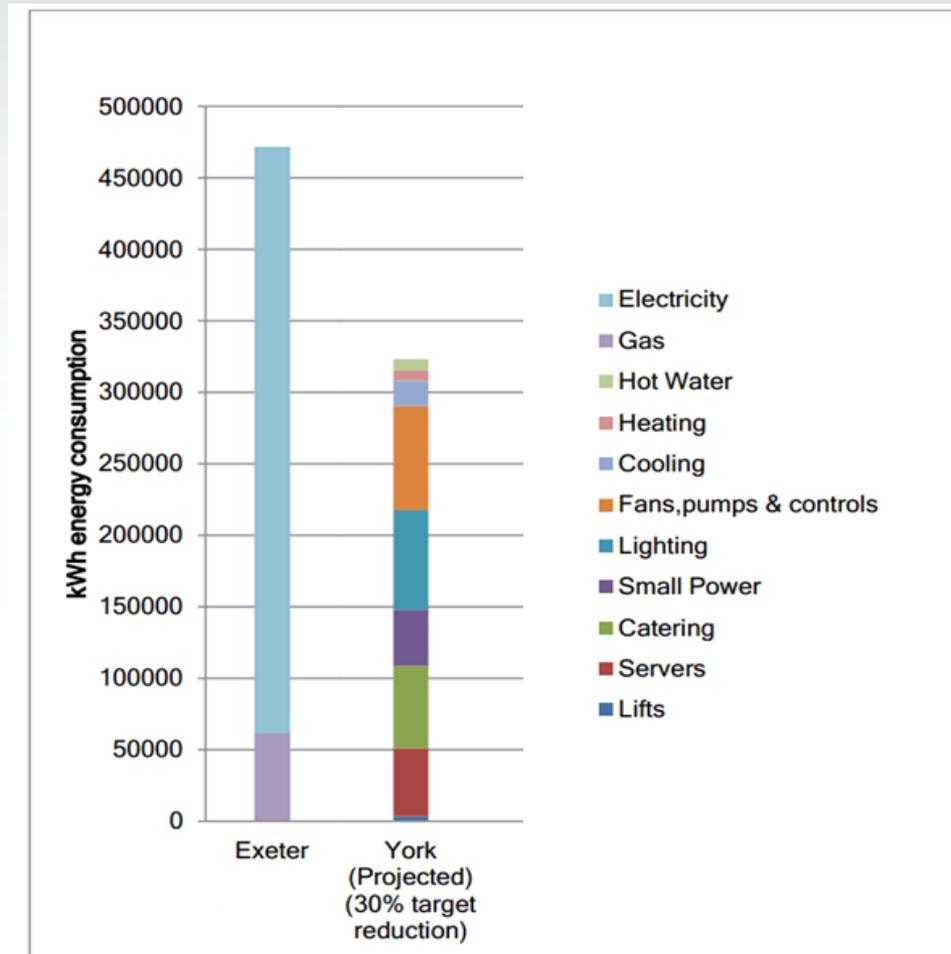
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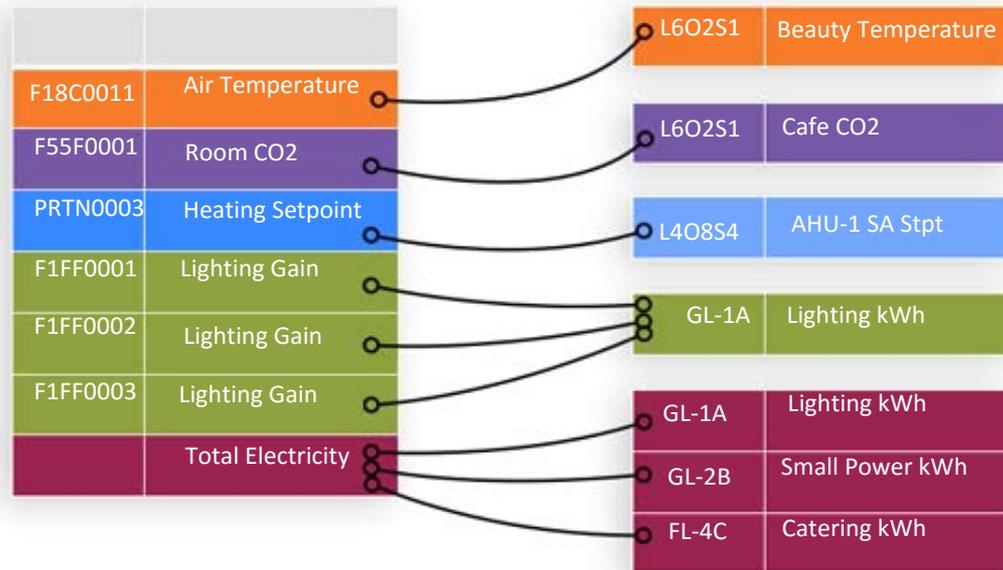
- Lateral Technologies tasked with designing JLP's lowest energy store
- Lateral Tech extensive users of IES-VE technology
- Utilise ApHVAC on each project to right-size plant & save CapEx
- IES Commissioned by Lateral to support efforts on JLP York LZC Design
- IES R&D technology used to deliver enhanced monitoring solution
- M&T platform with a difference – allows overlay of Design vs Real datastreams
- Support Commissioning, M&V, Soft Landing



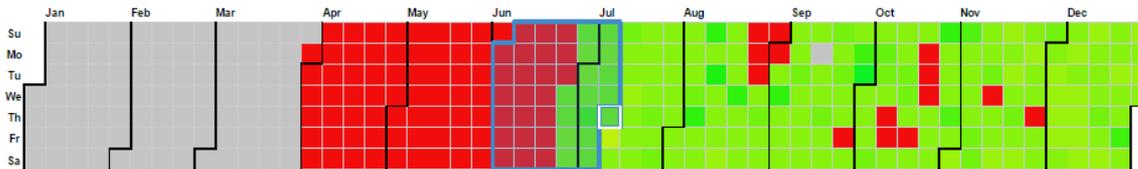
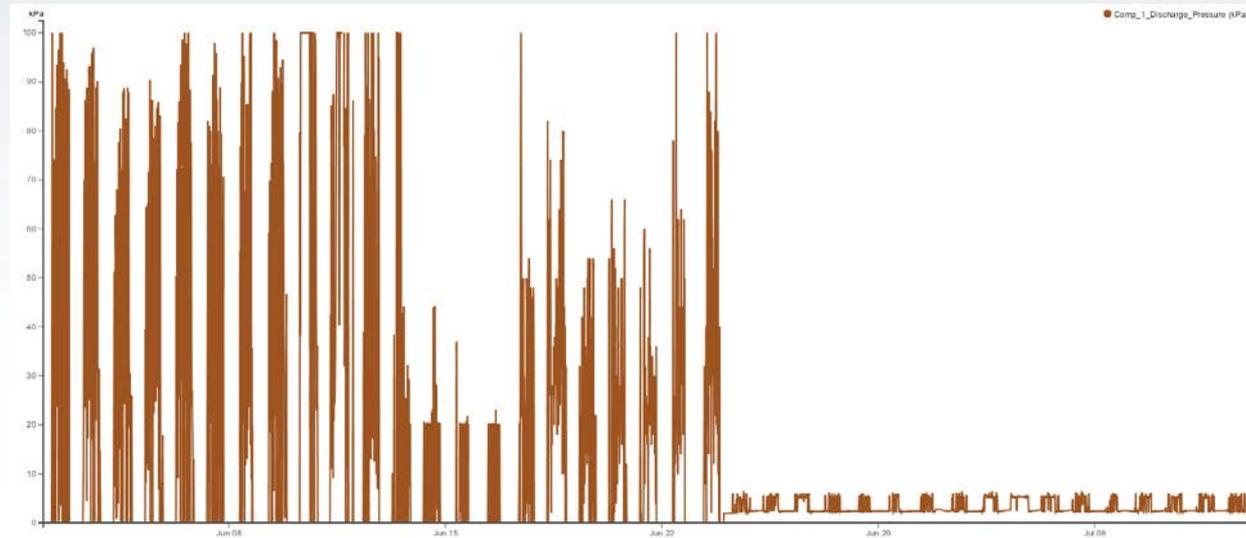
# The Target – innovation required!



# Mapping Virtual to Real Data Points

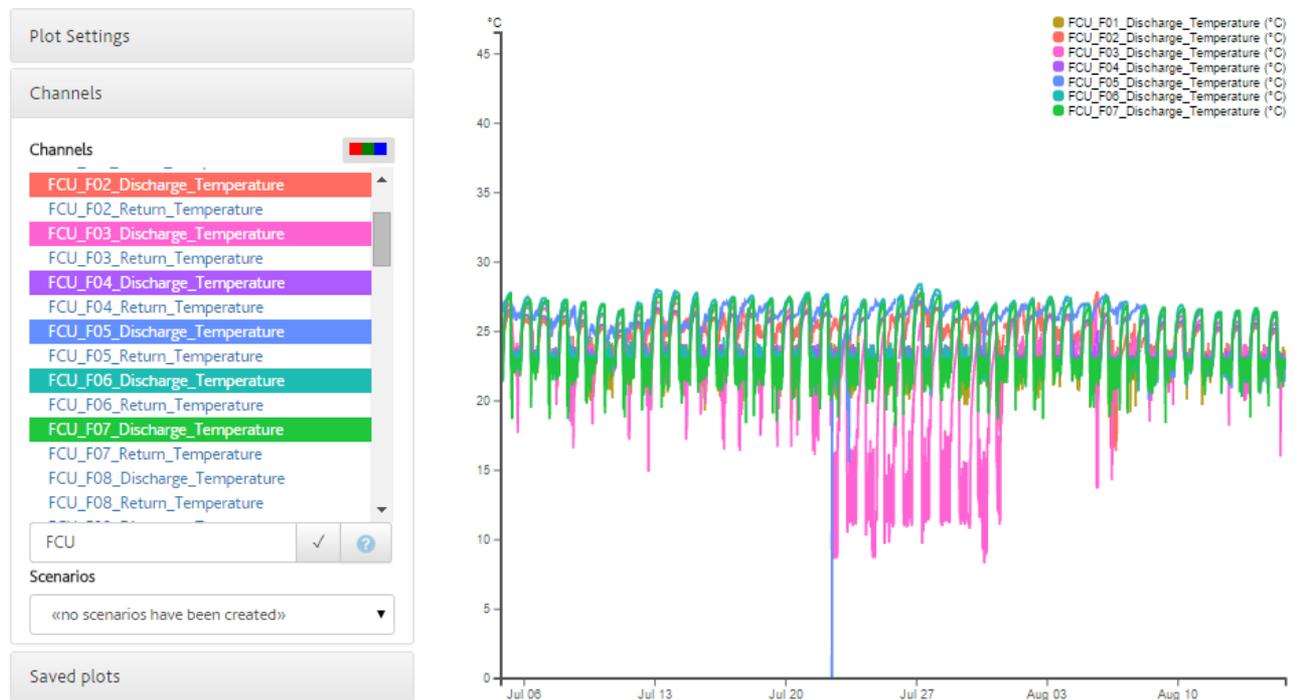


# Commissioning Support – Chiller Operation

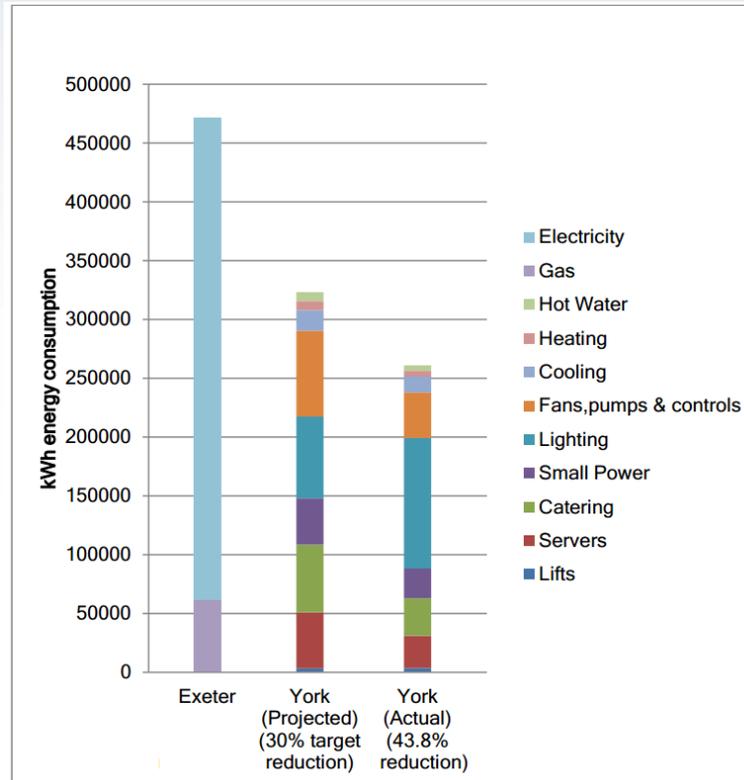


# Commissioning Support – FCU Operation

Data Plot - york as built - 2014-07-04 to 2014-08-15



# The End Result





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# HLM Architects

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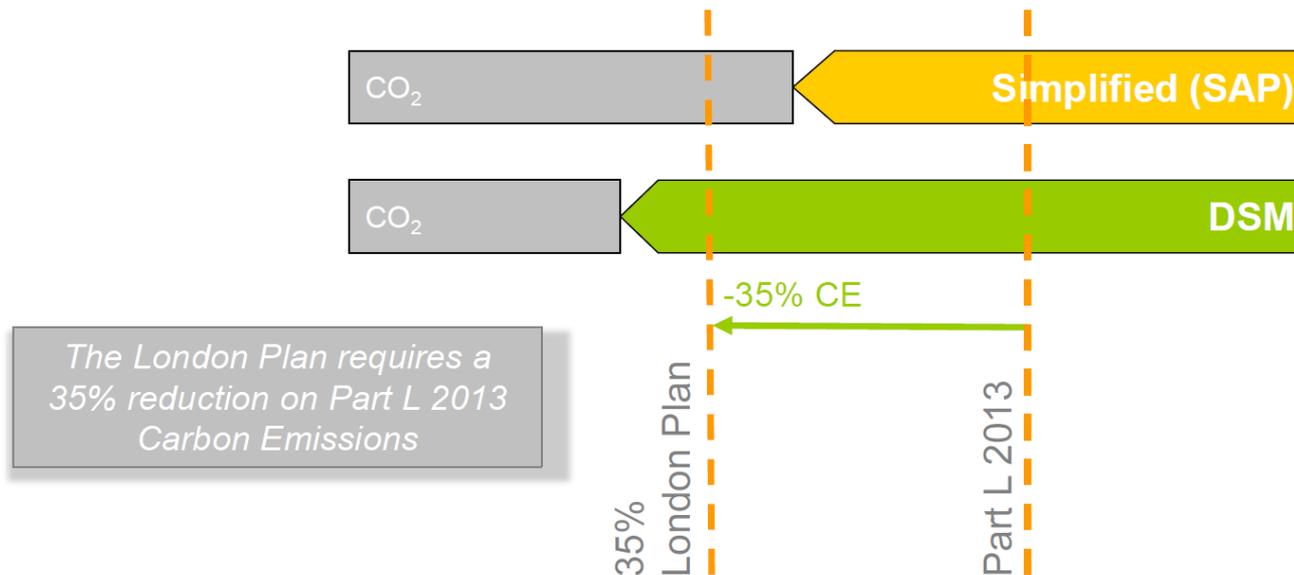


# Key Points



## Simplified vs Detailed

- New targets pose a special challenge in the residential sector:
  - Higher performance requires a strong integrated design
    - But integrated design is not measured through simplified methods



Compliance with London Plan targets is only demonstrated via DSM.



# Key Points

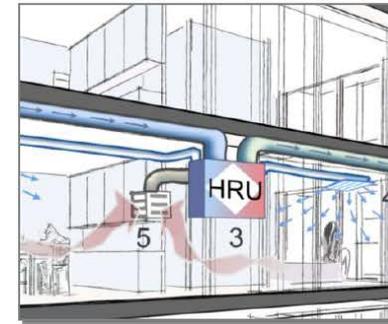


## Integrated design strategy

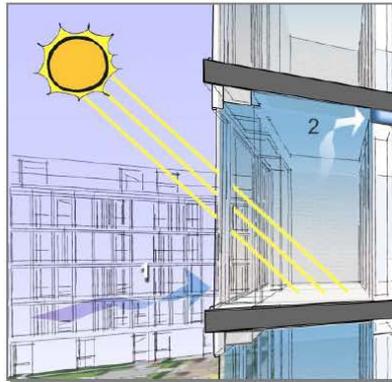
1. Passive design
  - Solar access
  - Daylighting
  - etc
2. Whole house Mech Vent w/ Heat Recovery
3. Integrated Winter Gardens
4. Indoor Environmental Quality / Controls
5. District System - CHP



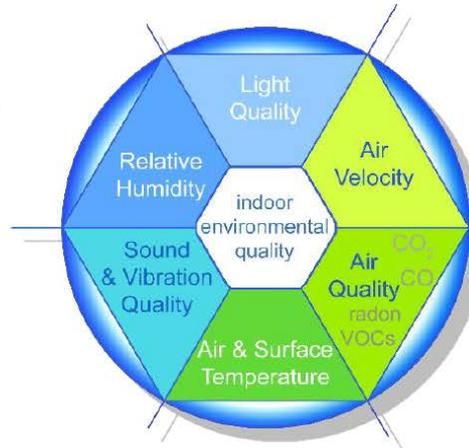
5. District System



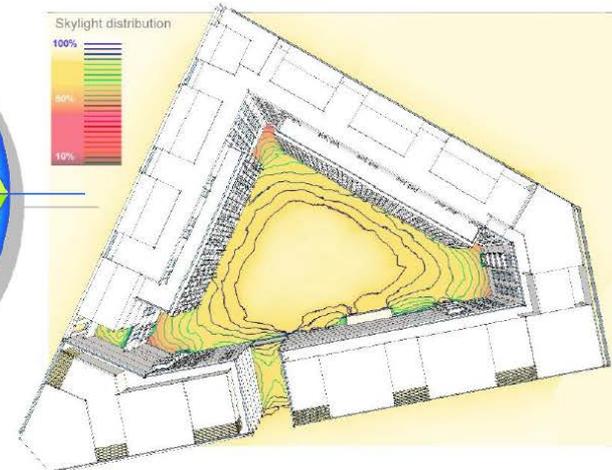
2. Whole house MVHR



3. Winter Gardens



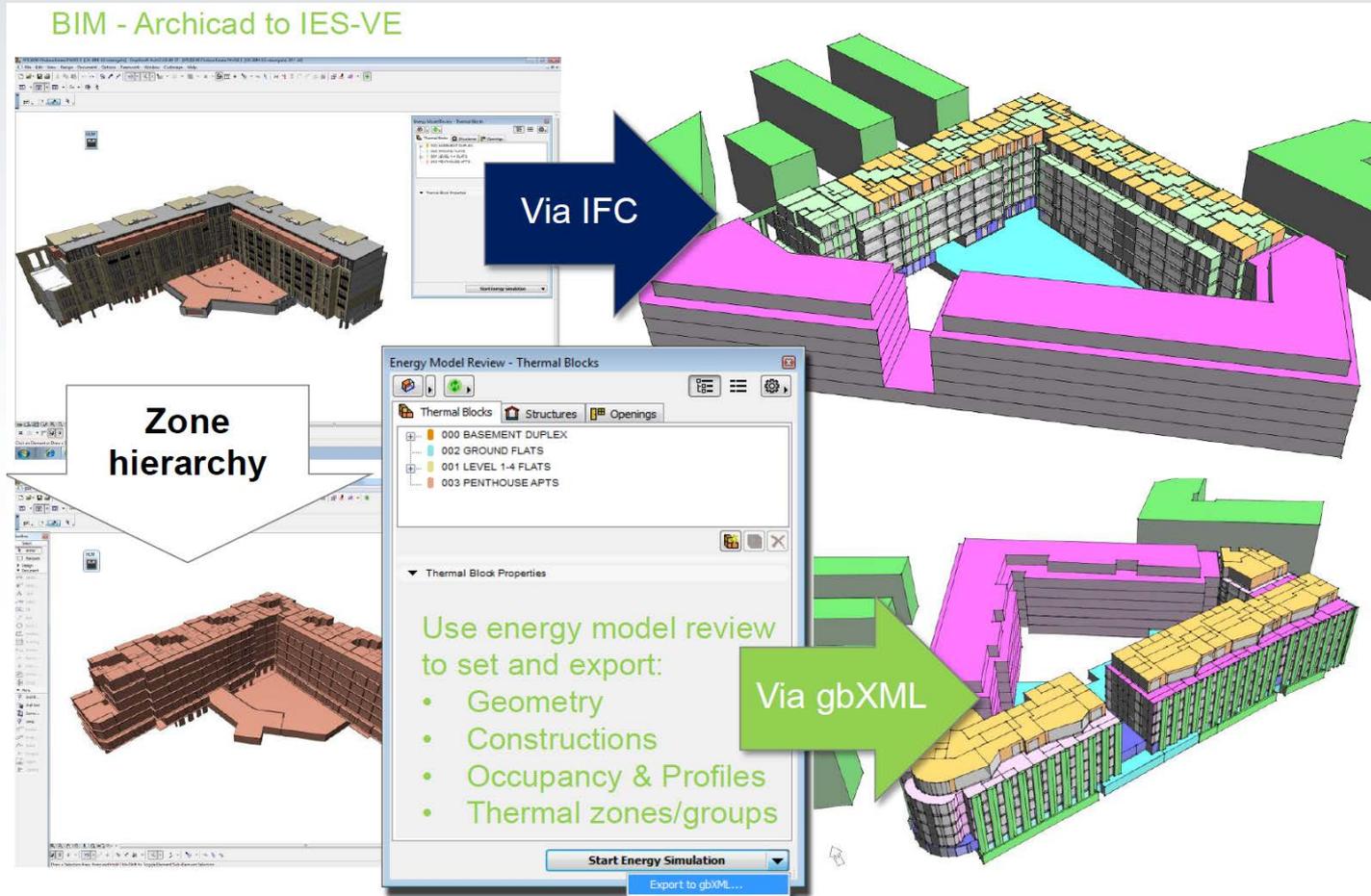
4. Indoor Environmental Quality Control



1. Passive design



# Key Points



# Key Points



## Exporting results data back to BIM

PENTHOUSE flats	Floor area (*) m <sup>2</sup>	Annual plant load (MWh)	Annual plant load (kWh)	Unitary plant load kWh/m <sup>2</sup> .yr	CO2 kg/m <sup>2</sup> .yr
Level 5					
P01	56.10	0.6352	635.20	11.32	2.45
P02	65.25	0.6374	637.40	9.77	2.11
P03	71.05	0.566	566.00	7.97	1.72
P04	101.13	0.8032	803.20	7.94	1.72
P05	90.00	0.6326	632.60	7.03	1.52
P06	51.15	0.5189	518.90	10.14	2.19
P07	75.15	0.4444	444.40	5.91	1.28
P08	75.50	0.5079	507.90	6.73	1.45
P09	67.85	1.0335	1033.50	15.23	3.29
P10	68.25	0.4954	495.40	7.26	1.57
P11	91.00	0.8116	811.60	8.92	1.93
P12	89.50	0.6837	683.70	7.64	1.65
P13	91.60	0.7771	777.10	8.48	1.83
P14	91.60	0.5234	523.40	5.71	1.23
P15	92.75	0.7999	799.90	8.62	1.86
P16	69.00	0.6114	611.40	8.86	1.91
TOTAL	1246.88	10.48	10481.60	137.55	29.71
Average	77.93	0.66	655.10	8.60	1.86

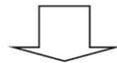
  

Date	PHASE1 F	PHASE1 R																
Jan 01-31	0.1828	0.1816	0.1721	0.2152	0.1674	0.1463	0.1417	0.1539	0.2514	0.1286	0.2129	0.1998	0.1999	0.1539	0.2269	0.1663		
Feb 01-29	0.1234	0.1094	0.0941	0.1445	0.1063	0.1011	0.0780	0.1069	0.1934	0.1032	0.1500	0.1128	0.1482	0.0936	0.1452	0.1071		
Mar 01-31	0.0611	0.0569	0.0411	0.0645	0.0414	0.0527	0.0363	0.0533	0.1219	0.0574	0.0624	0.0601	0.0970	0.0421	0.0850	0.0668		
Apr 01-30	0.0098	0.0087	0.0042	0.0048	0.0055	0.0141	0.0047	0.0099	0.0642	0.0196	0.0268	0.0154	0.0398	0.0060	0.0369	0.0201		
May 01-31	0.0046	0.0059	0.0043	0.0045	0.0054	0.0042	0.0051	0.0035	0.0044	0.0038	0.0035	0.0049	0.0029	0.0036	0.0035	0.0033		
Jun 01-30	0.0046	0.0045	0.0036	0.0042	0.0047	0.0041	0.0042	0.0036	0.0039	0.0031	0.0036	0.0049	0.0031	0.0037	0.0035	0.0034		
Jul 01-31	0.0052	0.0046	0.0037	0.0044	0.0046	0.0049	0.0043	0.0040	0.0043	0.0034	0.0041	0.0056	0.0035	0.0042	0.0039	0.0038		
Aug 01-31	0.0037	0.0042	0.0030	0.0036	0.0041	0.0034	0.0038	0.0031	0.0039	0.0030	0.0033	0.0044	0.0028	0.0034	0.0032	0.0031		
Sep 01-30	0.0029	0.0040	0.0027	0.0032	0.0036	0.0027	0.0035	0.0025	0.0034	0.0027	0.0025	0.0038	0.0025	0.0030	0.0029	0.0027		
Oct 01-31	0.0029	0.0040	0.0030	0.0033	0.0039	0.0029	0.0036	0.0030	0.0034	0.0027	0.0022	0.0043	0.0027	0.0033	0.0031	0.0029		
Nov 01-30	0.0024	0.0034	0.0032	0.0039	0.0034	0.0028	0.0037	0.0031	0.0031	0.0025	0.0040	0.0031	0.0039	0.0032	0.0032	0.0033		
Dec 01-31	0.1797	0.1965	0.1891	0.2536	0.2022	0.1417	0.1527	0.1622	0.2435	0.1355	0.2077	0.1883	0.1910	0.1515	0.1936	0.1652		
Summed	0.6816	0.6667	0.5993	0.9410	0.6327	0.5617	0.4890	0.5923	1.0207	0.5900	0.6063	0.6573	0.7862	0.5321	0.7934	0.6142		

# Key Points

## Comparing SAP and DSM - sample apartment in Phase 1

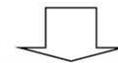
Total space heating requirement per year, per m<sup>2</sup>



SAP worksheet

*SAP 2012 worksheet for - calculation of fabric energy efficiency*

433.01	368.26	348.95	251.35	159.40	-	-	-	-	20
Total space heating requirement per year (kWh/year) (October to May)									
Space heating requirement per m <sup>2</sup> (kWh/m <sup>2</sup> /year)									



DSM simulation



33.6 kWh/m<sup>2</sup>.yr

DIFFERENCE

7.1 kWh/m<sup>2</sup>.yr

78% better than SAP

# Conclusions

Potential Benefits  
Information Modelling

Golden Thread

Share

Digital Future



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